



Software House

Bulletin

## Marketing Bulletin – May 2023

In this bulletin, we provide important information on the Software House brand including new product releases, product updates, integrations, and more!

### Product Updates

#### C•CURE 9000/C•CURE IQ v3.00.1 Released in February 2023

We launched C•CURE 9000/C•CURE IQ v3.00.1 (equivalent to C•CURE 9000 v3.0 SP1) in February 2023! This release signifies the introduction to C•CURE IQ Security Client, formerly branded C•CURE 9000 Web-based client. The natural evolution of C•CURE 9000 and victor VideoEdge into a modern, single security platform.

C•CURE IQ



C•CURE IQ is our most feature rich browser-based offering to date, designed from the ground up with native access and video surveillance in a single, intuitive user interface. As part of your standard C•CURE 9000 upgrade, you can include C•CURE IQ for day-to-day personnel administration, event monitoring, live video surveillance, forensic video search, and more!

Check out our [webinar recording](#) for C•CURE IQ Security Client v3.00.1, focusing on key features:

- Remote monitoring from anywhere
- Streamlined operator experience with simplified UX
- Native video surveillance
- Forensic video search powered by Illustra AI
- Enhanced authentication options

If you are excited to get up and running with C•CURE IQ Security Client, please ensure you are also downloading the latest web update on the [software downloads page](#)!

#### C•CURE 9000 v3.00.1 Usability Updates

1. The maximum expiration date for credentials is now 2048 (available in v2.90 SP5 CU01 and v3.00.1). The maximum expiration will extend to the year 2101 in a future C•CURE release.
2. The maximum active credentials per person is now 10! Previously the limit was 5 active credentials per person. This can be enabled with two system variables: **Max Cards Per Person** and **Extend Max Cards Per Person** (so you don't count lost, stolen or disabled cards).

## C•CURE 9000 v3.0 Achieves Highest Grade Classification – IEC 60839-11-1

IEC 60839-11-1 is a fairly new international standard for access control products, and has been adopted by many parts of Europe as a requirement for critical infrastructure and high security projects. It defines four different Grades of functionality and performance, including alarm monitoring, commanding and duress, encryption, smart card encoding and usage, power supply requirements, anti-passback operation and team rule, and overall system performance and response times.



We are happy to announce that C•CURE 9000 v3.0 has achieved the highest grade, Grade 4, when used with iSTAR Ultra, iSTAR Ultra G2 and iSTAR Edge G2 controllers, and is therefore suitable for installation onto highly sensitive areas such as military and government facilities, R&D facilities, and critical production areas.

Look for IEC 60839-11-1 to be added to our C•CURE 9000 datasheets soon.

## Connected Partner Program Integrations – Updates



### GUIDs Update

Starting in C•CURE 9000 v2.80 SP9, v2.90 SP5, and v3.0, all registered integration connection GUIDs will be inserted into C•CURE 9000 database to make the deployment of integrations easier. Each Service Pack release will contain

the most up-to-date list of GUIDs for C•CURE integrations.

**Please note: C•CURE 9000/C•CURE IQ v3.00.1 provides feature updates and is equivalent to SP1 of C•CURE 9000 v3.0. v3.00.1 does not require any changes to the C•CURE 9000 v3.0 SDK package or Connected integrations.**

It has been a busy quarter for our partners updating and adding new integrations for C•CURE 9000. Please see the snapshot of integration updates below. The Compatibility Matrix is up to date with all integration changes.

Connected Partner	Integration	Integration Type	C•CURE version	Update or New	Part Number
2N	IP Intercoms	Emergency Communication	v2.8, v3.0	Update	CC9000-2NTELEK
Advancis	Winguard	PSIM	v2.8, v2.9	Update	CC9000-WINGUARD
Ambient.ai	Signals Intelligence	Alarm/Intrusion	v2.8, v2.9, v3.0	New	CC9WS-AMBIENT
Building Intelligence	SV3	Visitor Management	v2.9	Update	CC9000-BISV3
Digital Watchdog	DW Spectrum	Video Management	v3.0	Update	CC9-DWSVID-SM/MD/LG
Identity One	FIPSLink	Access Control	v3.0	New	CC9WS-IDTYONE
IndigoVision	Control Center	Video Management	v3.0	Update	CC9-IGOVID-SM/MD/LG
Intellicene	Symphia VMS	Video Management	v2.9	Update	CC9-V23VID-SM/MD/LG
Johnson Controls	Metasys	Visitor Management	v2.8, v2.9	Update	CC9WS-METASYS
KODE Labs	KodeOS	Building Management	v3.0	Update	CC9WS-KODEOS
Morse Watchmans	Keywatcher	Asset Management	v3.0	Update	CC9000-MORSEW
Real Time Networks	RTNConnect	Asset Management	v2.9, v3.0	New	CC9WS-RTNC

Salient Systems	Completeview	Video Management	v2.9	Update	CC9-SALVID-SM/MD/LG
SecuriThings	Horizon	System Monitoring	v3.0	Update	CC9WS-SECURI
Splan	Splan Visitor	Identity/Visitor Management	v2.9, v3.0	Update	CC9000-SPLAN
SwiftConnect	Access Cloud	Credential Management	v3.0	Update	CC9-SWIFT
Traka	Key Management	Asset Management	v3.0	Update	CC9000-TRAKA
VTS	TenEX	Building Management	v2.9	Update	CC9000-RISE

Contact [BE-US-ConnectedPartner@jci.com](mailto:BE-US-ConnectedPartner@jci.com) for more information.

## Commend VirtuoSIS Integration Update

Starting with C•CURE 9000 v3.0, Commend's VirtuoSIS integration has been updated to Software House part number CC9-CMMND-ICX. Prior C•CURE versions will continue to use the existing part number CC9000-CMMND.

## Compatibility Matrix and Price List Reminder

C•CURE 9000 integrations that are only compatible up to version 2.6 have been removed from the compatibility matrix and price list. These versions are no longer supported by Software House and must be updated to a more recent version of C•CURE to receive technical support. Integrations that are certified for current C•CURE versions will be added back into the compatibility matrix and price list.

## Other News

### Are You Signed Up for Software House Cybersecurity Advisories?

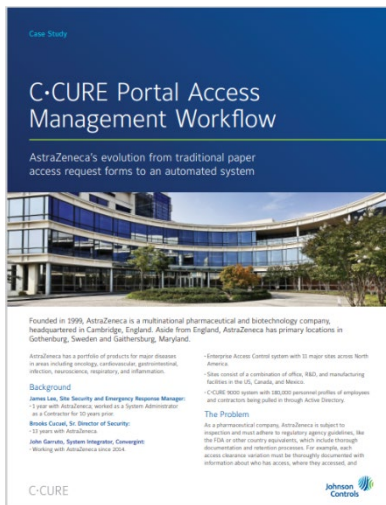
Software House C•CURE 9000 software, along with our iSTAR family of embedded controllers, is constantly subject to internal and external penetration testing and scanning, to constantly stay ahead of security vulnerabilities. We also get details on suspected vulnerabilities from our customers, who can report a vulnerability through our cybersecurity web site. Whenever a vulnerability is found, an advisory is sent to end users, integrators and consultants who have signed up for our Advisory Notifications. A follow-up advisory is provided if a fix is needed.

If you are not signed up yet, please do!

[Register Now| Johnson Controls](#)

A list of current advisories can be found on the Johnson Controls web site: [Product Security Advisories \(johnsoncontrols.com\)](#). Note that this list includes all Johnson Controls products.

## AstraZeneca goes paperless with C•CURE Portal Access Management Workflow – Streamlining their clearance process!



Our latest case study for Software House, focuses on AstraZeneca's evolution from traditional paper access request forms to an automated system with C•CURE.

"As a pharmaceutical company, AstraZeneca is subject to inspection and must adhere to regulatory agency guidelines, like the FDA or other country equivalents, which include thorough documentation and retention processes.

AstraZeneca chose C•CURE Access Management Workflow to streamline their clearance process. With its convenient and flexible self-service web portal, C•CURE Access Management Workflow puts the power back in the hands of clearance owners."

Read our full case study [here](#).

## OEM Product Updates

### IdentityOne Product Launched April 2023: US Government offering only

Identity One provides a FIPSlink handheld validation solution for the US government space. This solution allows the user to validate CAC, PIV, and TWIC credentials as well as support to utilize multiple card technologies. The solution can operate online and offline and allows you to choose from multiple hardware options. In today's introduction the Identity One team will be talking about FIPSlink and what that is and how the solution integrates with C•CURE to provide a full and robust solution for validation. The solution will appear in our next price book release, planned for early Summer 2023 and the launch webinars can be reviewed on the Tyco Learn portal.

### ASSA ABLOY KS210 OSDP Server Cabinet Locks: Coming this Spring to Software House Portfolio

Designed for use with standard 150 x 25mm (about 0.98 in) cutouts, the KS210 Server Cabinet Locks come standard with lock monitoring and utilizes an SFIC (Small Format Interchangeable Core) mechanical key override. An additional optional extended DPS monitoring sensor can be connected to ensure that the cabinet is closed, locked and secure. Integrates seamlessly with C•CURE 9000 to protect critical assets from intrusion and expensive downtime.

### HID Indala Proximity End-of-Life

As previously communicated the HID Indala Proximity readers and Accessories will be approaching their End-of-Life. Due to the shortages and lead time issues caused by the semiconductor shortage, HID has extended the End-of-Life date to accommodate the issues being experienced.

**End of Sales Date:** June 30, 2023

**Final Scheduled Ship Date:** July 31, 2023a

**End of Life Date:** March 31, 2024b

Please refer to [HID Product Lifecycle Process](#) for definitions and implications of “End of Sales” and “Final Scheduled Ship” dates.

a As we near the End of Sales date, products will be available while supplies last. Stock will be limited and subject to availability on some of the above reader models; accordingly, RMAs with replacement units will also be limited.

b Even after the End of Life date, the lifetime warranty on Indala Proximity readers will remain valid under the terms of the [HID General Warranty Policy](#).”

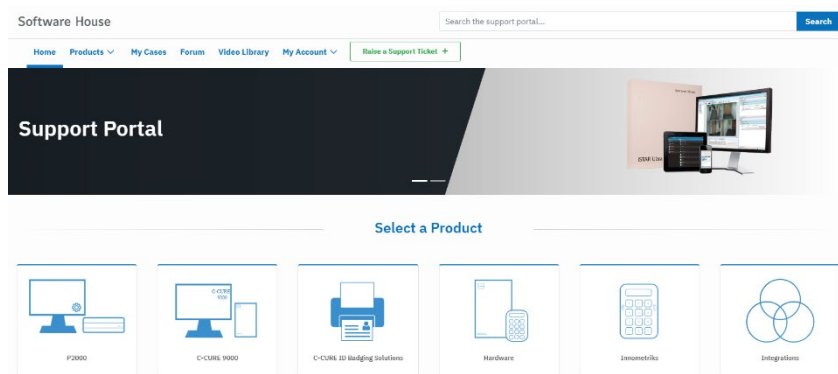
## Pricing Updates

### Software House OEM Price Increases

- ASSA ABLOY Locks: price increase effective April 17<sup>th</sup>
- Allegion Locks: Price increase effective April 25<sup>th</sup>
- Salto Locks: Price increase effective June 1<sup>st</sup>

Please contact your [area sales manager](#) for a copy of the current price list, which was published in March 2023.

## Technical Support



Visit our [Software House Support Portal](#) for TABs, customer cases, product information and more!

URL: <https://support.swhouse.com/>

Easy Access to:

- Technical Library
- Share Files
- Raise a Support Ticket
- My Cases (easily track status on all of your open cases)
- Favorites (add specific articles and videos for easy reference in the future)
- Q&A Forum and more!

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## Connect with Us



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