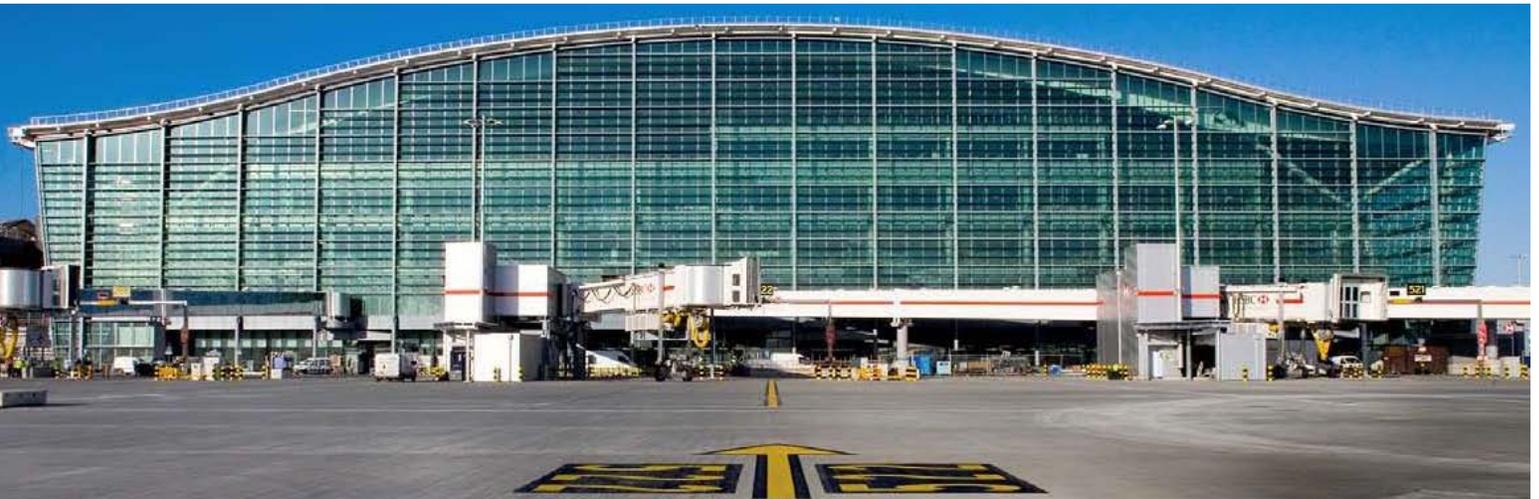


# London Heathrow Terminal 5



**Location:**  
London, UK

**System:**  
CEM:

- AC2000 Airport Edition (AE)
- 1,100+ Readers
- 235,000+ Cards

BAA Heathrow Airport is the world's busiest international airport serving over 180 destinations in more than 90 countries. It consists of 5 terminals and covers 1227 hectares. Terminal 5 (T5) is Heathrow's latest success. The £4.3 billion terminal is the largest IP aviation implementation in the UK covering 260 hectares and is the new dedicated home for British Airways. As CEM Systems operate in all BAA owned airports and have been successfully securing Heathrow's other 4 terminals for over 18 years, CEM was an ideal choice to secure T5.

The T5 project required a proven, fully integrated IP security solution that would not only provide 24/7 critical security, but also aid in the efficient flow of a projected 30 million passengers each year. To secure staff, retailers and immigration police, the existing CEM AC2000 AE system installed at Heathrow was extended to secure Terminal 5.

The AC2000 AE system is a powerful and fully integrated access control system that has been specifically designed for airports.

The airport-specific access control system can be customised to meet the unique and, ever-changing needs of airports over time. The flexibility and high quality offered by the AC2000 AE is a key factor in its suitability for the airport environment.

The AC2000 AE system provides a fully integrated solution by using a suite of extended, comprehensive operational applications and seamlessly integrating them with third party external systems. Amongst other things the system is most commonly used for managing

access throughout the airport and preventing unauthorised access to secure areas. It is also used for managing the flow of passengers, visitors and baggage through access points inside the airport.

T5 comprises of two CEM access control systems; one for the main airport operator BAA and one for the T5 dedicated airline operator, British Airways (BA). The overall BAA access control system forms part of a main BSI (Building System Integration) system that utilises T5's impressive highbandwidth fibre-optic infrastructure.

### **Tailoring products for T5...**

CEM Systems manufacture both the system hardware and software therefore CEM was able to customise the AC2000 system to meet Terminal 5's unique customer requirements. CEM Systems not only fulfilled BAA's requirements to integrate the access control system with T5's chosen CCTV system but also designed T5 specific card reader 'door modes' that allow BAA to automatically segregate international/ domestic and arriving/ departing passengers.

A major design challenge was efficient use of the available departure gates. As T5 is mainly used for international flights, only 4 gates out of 40+ are dedicated solely to domestic passengers. To allow for any peak periods of domestic travel, 3 gates are assigned to be both domestic and international. To achieve this flexibility a system of 14 interlocked doors was designed to enable staff to easily control the flow of travellers, whilst maintaining security and segregation between international and domestic passengers.

### **CEM products used...**

Terminal 5 used the S600e IP card reader; the industry's most advanced card reader. Over 1,000 CEM S600e IP card readers with advanced smart card technology were installed throughout T5 to secure access gates, air-bridges, check-in desks, and other protected access points.

The S600e reader provides a number of features that prove ideal for installation in high security facilities such as airports. Onboard 10/100 BaseT Ethernet connection communicates directly with the AC2000 host server removing the need for an intelligent control panel in the system design.

The S600 reader range uses an internal database for offline card validation. The card database is initially downloaded to the readers memory from the host computer with subsequent changes to card data automatically sent as updates. This ensures the reader has up to date card information when operating in off-line mode. The internal database ensures zero downtime and provides the highest level of security for those areas which require additional security such as Airside/ Landside boundaries within the airport.

The LCD display on the reader can provide localized character sets and has the ability to display recognizable icons. The graphical LCD is used to display a number of predefined messages to the card holder depending on their privileges e.g. Wrong Zone, Access Granted, Lost/ Stolen card and additionally shows users such as airline staff which door mode the reader is in e.g. 'Passenger mode' or 'Lobby mode'.

Passenger mode allows a door to be kept open for a prolonged and set period of time. It is particularly useful in airports where there are large numbers of passengers disembarking from a plane and passing through a door or series of doors in a short period of time.

Interlocking or Lobby mode, used throughout T5, commonly works in conjunction with Passenger mode to create a valve lobby; arrivals/ departure doors for example. Valve lobby interlocking can be between a pair of interlocked readers, or using a CEM Interlock unit, two or more doors can be interlocked.

### **Future...**

With BAA & BA access control systems working in harmony, T5 has been successfully provided with an advanced, future proof security solution. CEM Systems continue to support BA and all BAA owned airports with all their access control needs.

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## About Johnson Controls

At Johnson Controls, we transform the environments where people live, work, learn and play. From optimizing building performance to improving safety and enhancing comfort, we drive the outcomes that matter most. We deliver our promise in industries such as healthcare, education, data centers, and manufacturing. With a global team of 105,000 experts in more than 150 countries and over 130 years of innovation experience, we are the power behind our customers' mission. Our leading portfolio of building technology and solutions includes some of the most trusted names in the industry, such as Tyco®, YORK®, Metasys®, Ruskin®, Titus®, Frick®, PENN®, Sabroe®, Simplex® and Grinnell®.

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